



# **PROBLEM DISBURSEMENT ISSUES**

**STARS/FL CONFERENCE JUNE 20-21, 2001**

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# CAUSES OF INFLOW

## Obligation timing & frequency

- Fleet obligates three to four times a month
- 25% of total PDs less than 10 days old

## Questionable billings

- Source?
- Blank or unidentifiable SDNs
- Blank or erroneous Fund Codes/Cost Codes
- Non O&M,N charges hitting O&M,N LOAs



# CAUSES OF INFLOW

## Duplicate & erroneous billings:

- REG 22 (cross disbursements)
- REG 05 (vendor bills)
- REG 06 (interdepartmental bills)
- REG 36 (accounting adjustments)

## Delayed corrective billings – source and/or DFAS

## STARS/FL system deficiencies:

- Credits not re-establishing obligations – frustrates future reconciliation
- PDs netting to zero (charge/credit) still reflected on the PD file – inflates absolute \$ values



# SUCCESSSES

Aggressive follow up on duplicate and erroneous billings -- source and/or DFAS

Improved IDB billing controls

- Splitter program enhancements
- Improved DLA/GSA oversight

Working group meetings with DFAS OPLOC Norfolk



# SUCCESSSES

## Fleet OPFORCES

- Training, training, training
- Assist visits
- Increased TL frequency
- Improved tracking and retrieval of missing TLs
- Increased use of SALTS to submit TLs & improvements to SALTS software



# SOLUTIONS

- Training, training, training
- Apply additional resources to UMD research & correction??
- Don't correct PDs without immediately identifying and correcting the root cause
- Continued working relationship with DFAS to resolve billing problems
- DFAS reject erroneous billings



# SOLUTIONS

## STARS/FL tools/enhancements

- User-friendly tool to query PDs
- Probable-match criteria
- Continue researching instances where credits should re-establish obligations
- PDs netting to zero should automatically process
- Duplicate bill edits

Additional improvements to  
SALTS software



# BOTTOM LINE

- PD to NOA ratio of .1% is cost of doing business
- Use age, rather than \$ value of PDs, to measure claimants' progress in achieving PD reduction goals
- ASN(FM&C) led focused working group